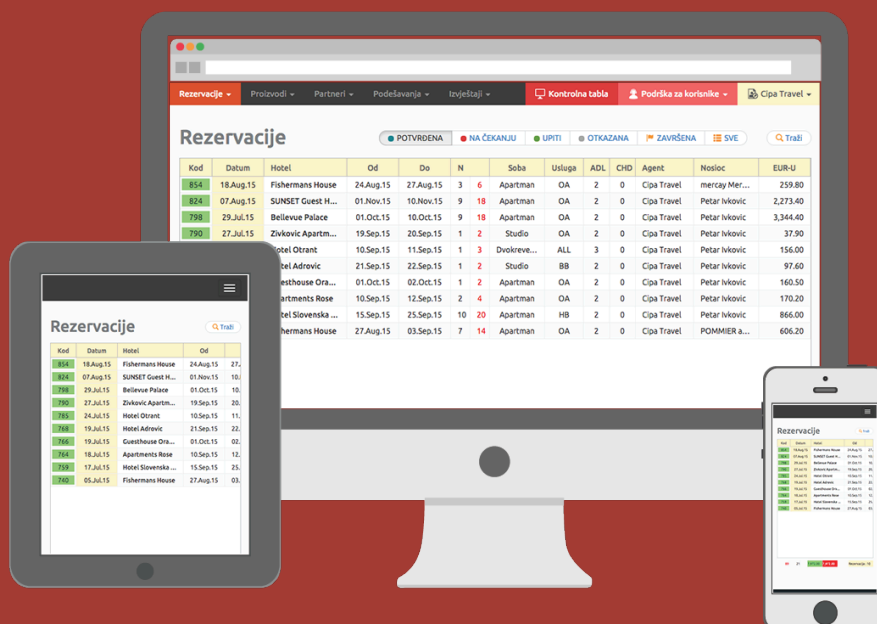




Online Booking Platform

For managing hotel booking processes for travel agencies, hotel companies and customers.





We created hotel booking for travel agencies and hotels in Montenegro, Croatia and Serbia with a real-time online reservation, eliminating manual email bookings and payments.

SERVICES

- **ARCHITECTURE**
- **UX DESIGN**
- **UI DESIGN**
- **SOFTWARE ENGINEERING**
- **USER TESTING**
- **QUALITY ASSURANCE**

PROJECT INFORMATION

iBookHotel has proven to be the ultimate solution for medium to large travel agencies looking to optimize hotel reservations. By leveraging this innovative platform, agencies have dramatically reduced operational costs while boosting booking efficiency. With real-time occupancy updates and seamless integration into agency websites, iBookHotel empowers agencies and hotels to manage accommodations effortlessly. This means guests enjoy a smooth booking experience, free from the hassles of manual processes. It is elevated customer operations with modern technology and exceptional hospitality.



THE CHALLENGE

Deliver a fully integrated hotel booking platform for travel agencies and hotel chains, enabling real-time availability updates, automating pricing adjustments, and streamlining the entire booking process.

SOLUTION

Enhance hotel booking with seamless efficiency and automation



- **Real-time updates** on available hotel rooms and accommodations
- Comprehensive **property management** with easy modifications of room details, prices, and availability
- **User-friendly online booking system** for guests, with instant confirmation.
- Automated **generation of invoices** and **reports**
- Full support for **multiple languages** and **currencies**

BOOKING PROCESS

Effortless, Efficient, and Trustworthy Hotel Booking Platform



Booking Process

- 1. User Access:** Guests log in via web or mobile app using credentials.
- 2. Room Reservation:** Users can book rooms for multiple days and modify or cancel reservations within a specified time frame.
- 3. Branch Management:** Change the booking details if approved for guests at hotels with multiple locations.



Confirmation

- 1. Reservation Details:** Guests receive a confirmation report with booking specifics.
- 2. Check-in Process:** Guests show their booking confirmation code upon arrival, which is verified by the front desk staff.



Reporting

Room Management



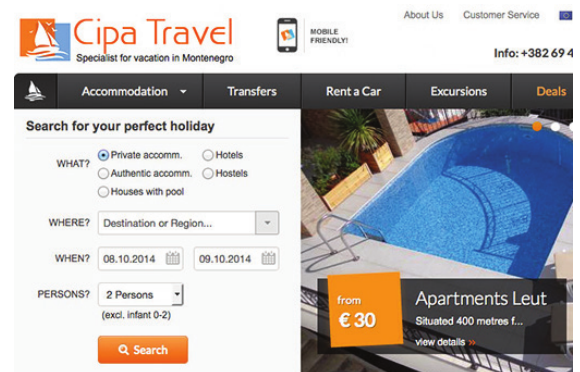
- 1. Inventory Reports:** The system generates reports on room bookings and required inventory.
- 2. Room Allocation:** Rooms are allocated based on these reports, ensuring optimal utilization.
- 3. Staff Notifications:** Hotel staff receive details on room assignments per shift and preparation standards.

- 1. Management Reports:** Hotels receive detailed reports on all guest bookings.
- 2. Real-Time Data:** The platform provides real-time reports on room availability and guest preferences.

FEATURES

Hotel booking is validated by real users and is easy, efficient, reliable, precise, and automated.

- **Property Listings:** Add unlimited hotels, villas, and apartments with custom pricing.
- Set **seasonal rates** and special offers for different rooms.
- Manage **group bookings** for multiple guests.
- Access **analytics on occupancy, revenue,** and **guest demographics.**
- **Verify reservations** with booking **confirmation codes** during check-in.
- Display **detailed area information** to enhance guest experience.
- Enable **guest ratings and reviews.**
- **Customize app colors, logo, and images** to match **hotel branding.**
- **Integrate with partner websites** through **web service** module for automatic listing display.
- Set flexible pricing with **age / group discounts.**
- **Generate revenue reports** with filters by **property, destination,** or **partner** for **performance tracking.**



Apartman XYZ (Bar) - Raspoloživost je

Od

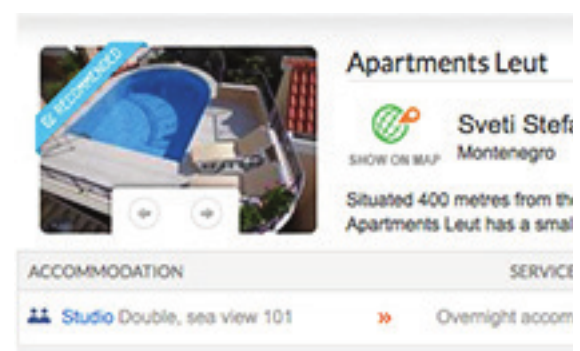
12.08.2016



Do

12.09.2016

Apartman XYZ	12 Aug	13 Aug	14 Aug	15 Aug	16 Aug
Apartment XY STANDARD Bed and breakfast					
Br. jedinica (99) Uredi 	2	2	2	2	2
Double room STANDARD Bed and breakfast					
Br. jedinica (2) Uredi 	2	2	2	0	0



RESULT

The **iBookHotel platform** has successfully **transformed the business and online presence** of over **100 clients** across **Montenegro, Croatia, and Serbia**, including **travel agencies, hotels, and private accommodation owners**.



ibookhotel
SOFTWARE DEVELOPMENT SERVICES